SELF-ASSESSMENT OF INTERNET SUPPORT SKILLS #1 Candidate: _____

Assess your personal skills with a rating of 1-5 (5 best or high) for each item.

Gener	ral Skills:	
	Experience s	upporting Intel networks running Linux or Unix
	Experience supporting Windows 2003 servers, standard, web, communications, mail or enterprise.	
	Experience and competency loading, configuring, core internet software applications such SendMail or Apache	
	web server.	ind competency loading, cominguing, core internet software applications such sendinal of Apache
		in network setup and configuration of notebooks for travel and network office use
		in establishing satisfactory customer relationships, documentation and followup.
		in configuring wireless enterprise solutions (WLAN and WAN) within and among buildings
		nstalling and configuring SQL and/or MS Access databases with web applications
	- •	esigning and configuring sqc and/or 113 Access databases with web applications
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	-	esigning internet and web security devices and firewalls.
	_ Experience s	upporting VOIP converged networks with either 3COM or CISCO telephony systems
Speci	fic Skills:	
	I.	Understanding of network topology concepts and cable distribution including ethernet over both
		copper and fiber optic.
	2.	Demonstrated understanding of TCP/IP design and routing schemes.
	3.	Proficiency in the setup of Layer 2 and Layer 3 switches including VLANs and spanning tree.
	4.	Experience in configuring Cisco routers including upgrading the IOS.
	5.	Experience designing and testing a T1 installation from an ISP.
	6.	Experience setting up a APC or HP rack cabinet with proper power and cable management.
	7.	Demonstrated competency in installing groupware mail clients (such as Outlook, POP3, IMAP,
		Domino or GroupWise).
	8.	Demonstrated competency in installing groupware application clients (such as FAXSERVE, MS SQL
		Server or Microsoft Exchange).
	9.	Familiarity with core database products, functionality, and configuration (such as MS Access, MySQI
		or MS SQL) including the ODBC connectors.
	10.	Ability to design, specify, and assemble a mid-size rack network application server and storage
		network.
	11.	Knowledge and familiarity with Windows 2003 thin client server products including Terminal
		Server and/or Citrix products.
	12.	Knowledge and experience with IIS 6.0, FTP and/or Apache 2.x web server applications.
	13.	Ability to create or modify successfully DNS host tables.
	14.	Knowledge and configuration experience with LDAP, active or netware directory services, DNS,
		WINS, and Hosts files.
	15.	Acting as consultant for IP Routing, RIP, and IP design problems.
	16.	Ability to use IP-based commands well: PING, FTP, TELNET, TRACERT etc.
	17.	Ability to setup and maintain websites with design tools (HTML) such as FrontPage or
		Dreamweaver.
	18.	Experience in providing technical support to users on above products. Remote management and
		assistance, RDP, VPN, RADIUS dial-in and LAN support skills.
	19.	Ability to troubleshoot email problems in 15 minutes or less.
	20.	Demonstrated excellent communication and documentation skills.
	20.	History of punctuality and responsiveness to management meetings and assignments.
	41.	instanty and assignments.